

Carroll County Connections

Special points of interest:

- > New Resources and Services
- > Recent Activities
- > Spotlight on Workforce Investment Act
- > Partner of the Quarter



One Stop Enhancement Funding was used to purchase new furniture and supplies for the Resource Room.

New Resources and Services

Thanks to recent One Stop Enhancement Funding from the Ohio Department of Job and Family Services, Carroll County Connections has been able to upgrade resources available in the One Stop. New computers and chairs in the Resource Room allow customers to complete employment searches online with greater ease and comfort. Customers can also use the public access computers to participate in online workshops on Job Search and topics related to gaining employment. Other new resources made possible from the recent specialized funding include self-directed assessments, workbooks, reference books, and brochures. Customers

who need to print resumes in the One Stop, or who wish to have staff create a new resume for them, will benefit from new WinWay Resume software on the computers, as well as high quality resume paper and presentation folders.

Thanks to an AEP Power Grant, and the Carroll County Commissioners, Carroll County Connections is able to provide basic computer skills classes 2 times each week for income eligible individuals. These classes focus on becoming acquainted with the computer, as well as internet basics, including resume uploading.

Carroll County Connections is also sponsoring off-site workshops one afternoon each month on employment related topics. These workshops are presented by Marshall Karp, of New Career, Inc., from Dover.

All of these resources and services are available at **no charge** to the public. For more information on any of these resources and services, contact the One Stop at 330-627-3804. (As a reminder, individuals interested in computer classes will be required to provide 30 days' income verification for eligibility determination. Mr. Karp's workshops are free and open to the public, but we ask prior registration for planning purposes.)

Inside this issue:

Partner of the Quarter	2
WIA for Adults	2
Subsidized Child Care	2
Carroll County Unemployment	3
WIA for Youth	3
Helpful Websites for Job Seekers	4
Resume Tips	4

Recent One Stop Activities

Carroll County One Stop recently provided Rapid Response services to a group of individuals facing lay-off from their local employer. The Rapid Response team is activated upon notification of a pending workforce reduction. Rapid Response events typically include representatives from

ODJFS's unemployment compensation division, who explain unemployment compensation benefits. Representatives from ODJFS, Carroll County DJFS, and Carroll County Connections also attend to explain available services and benefits for dislocated workers.

These programs are normally arranged through the employer and is tailored to the needs of the employer and of the employees.

For more information on Rapid Response services, employers can contact the One Stop at 330-627-3804.

Ohio Department of Job and Family Services Partner—Jack South

Carroll County Connections is the County’s One Stop for employment. We are able to provide a wide range of services to Carroll County residents thanks to our partners who work for other agencies and work from the One Stop. This quarter, we are providing a close-up on Jack South, ODJFS.

Jack is currently working from Carroll County Connections on Thursdays and Fridays. His current area of expertise is the Trade Assistance Act (TAA).

Trade, as it is known within the employment and training system, provides training assistance to individuals who have been dislocated from their employment as a result of foreign competition. The benefits of Trade include greater financial assistance with training, as well as potential unemployment compensation extension. Jack has been with ODJFS for over 25 years and has worked in children services training, employment services, unemploy-

ment services, and now Trade. Jack also now provides UCRS sessions at Connections once each month. Previously, individuals who were chosen to attend such sessions (in order to continue receiving unemployment compensation) were required to drive to sites out of county.

Jack can be contacted at the Carroll County office at 330-627-3804 on Thursdays and Fridays.



WIA provides up to \$5,000 per year, for up to 2 years, for training services for qualified adults.

Workforce Investment Act for Adults

The Workforce Investment Act (WIA) is a federal law that provides employment and training related services to both income eligible adults and dislocated workers (workers who are involuntarily laid-off). Carroll County Connections is part of WIA Area 16, which includes Belmont, Carroll, Harrison, and Jefferson Counties. Individuals who are looking for assistance in gaining employment can utilize any self-directed One Stop re-

sources and services as the first level of WIA service. If those services do not lead the individual to employment, the second level of services (Intensive Services) is available with increased staff involvement. Intensive Services can include, but are not limited to, basic skills testing/tutoring, assessments (including career interests and skills assessments), and case management.

If these intensive services do not lead to employment, individuals may qualify for training services. This level of service provides for up to \$5,000 training cost assistance per year for up to 2 years, as well as supportive services that are necessary to permit the individual to participate in training. For more detailed information on WIA, contact Sydney Cramblett at Connections, at 330-627-3804.

Subsidized Child Care

Applications for subsidized child care services are available at Connections, from the agency website, or the ODJFS website (see back for address). Applicants should insure that they include proof of income and their work or school schedule with the completed application.

Completed applications must also include the approved provider that has been chosen by the parent/caretaker.

The list of approved Carroll County providers can be obtained at Connections.

If the necessary documentation is not provided within 15 days, the application will be denied.

Carroll County Connections alley entrance from North Lisbon Street.



[http://ohiolmi/laus/
BWRateMap.pdf](http://ohiolmi/laus/BWRateMap.pdf)

Current Unemployment Information for Carroll County

The unemployment rate for Carroll County in December, 2010, was 11.8%, which was the 16th highest rate in the State of Ohio. The average annual unemployment rate for Carroll County for 2009 was 13.6%

While a rate of 11.8% is high, the county's rate had been up to 16.7% in January, 2010—just one year ago. The drop in unemployment rate has been fairly steady since that time, with just

a small increase every few months. In cold, hard numbers, these rates translate to an estimated 2,300 Carroll County residents out of work in January, 2010, and 1,600 Carroll County residents unemployed in November, 2010.

ODJFS releases the State unemployment rate for the previous month on the 3rd Friday of each month (typically). County rates are released on one of the last 2 Tuesdays of each month.

Employment and Training Services for Youth

An important part of the Workforce Investment Act (WIA) provides for employment and training services for youth, ages 14–21, who face barriers to employment. The past few summers, Carroll County Connections has chosen to utilize this funding to provide summer employment opportunities for income eligible youth in the county. During May, June, July, and

August, Carroll County Connections and Carroll County DJFS, in conjunction with the Carroll County Commissioners, provided employment to 62 youth, ages 16 to 20. These youth were paid by the WIA program, and were placed with employers that matched the youth's long-term employment interests whenever possible.

Another program during the summer of 2010 was the Summer Youth Subsidized Employment Program. These income eligible youth found their own employment with the employer of their choice and then Carroll County DJFS reimbursed salary costs to the employer. Youth participants in this program were paid wages ranging from \$7.30 to \$10.00 per hour.

The youth programs during the summer of 2010 were very successful. We're hoping that we'll have funding this summer to continue to provide summer jobs.

Utility Questions?

The Office of the Ohio Consumers' Counsel is a resource for individuals and families who have questions about their utilities. Customer service representatives are available Monday through Friday, 8 a.m. to 5 p.m. to answer questions or provide information about:

- *specific utility issues;
 - *energy efficiency and cost saving tips;
 - *disconnection & reconnection of utility services;
 - *utility billing questions;
 - *medical certificates;
 - *low-income assistance programs;
 - *OCC's speaker's bureau;
- And more!

To contact OCC:

1-877-742-5622
www.pickocc.org



Open weekdays
7:45 a.m. to 4:30 p.m.

State holidays recognized.

Phone: 330-627-3804
Fax: 330-627-3121



Helpful Websites for Job Seekers:

Employment Related Sites:

www.carrollcountyohio.us/jobandfamilyservices/employment.html

<https://ohiomeansjobs.com/omi/>

<http://www.careeronestop.org>

<http://www.ohiolmi.com/>

<http://careers.ohio.gov/>

General Assistance Related Sites:

<http://ohioheretohelp.ohio.gov/index.stm>

<https://odjfsbenefits.ohio.gov/SelfServiceSplash.jsf>



Carroll County Connections

Resume Tips

(from MSNBC.MSN.COM)

With so many people looking for work these days, it is easy for a resume to get lost at the bottom of a pile. Here are some tips from Holly Paul, PwC US, Recruiting Leader:

1. "Your resume is a marketing tool. By limiting it to one page, you are demonstrating that you can be clear and concise."
2. Listing professional email addresses and having an appropriate voicemail message is vital."
3. "Unpaid experience

- counts, too. This includes internships, volunteering, and part-time jobs where you learned important skills."
4. "Listing your highest accomplishments first is key."
 5. "Customizing a resume for each job is best. Employers can tell when they are seeing a generic resume that's being sent to anyone and everyone."
 6. "References are important to have, but not on your resume.

- Potential employers will request a list of references if they want one."
7. Lying on a resume can set you up for embarrassment and the potential to lose a job opportunity. You should always cast yourself in a positive light- but don't exaggerate the truth."
 8. Grammar, spelling, and formatting count. It's very important to proofread your resume...you can never review it too many times."